Thank you for using Phoenix FirstWare® Recover Pro 2004 SP1



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Upon installation, you will find added significant value to your systems by significantly reducing support and manufacturing costs. As part of the Phoenix Core Managed Environment™ (cME), this ideal recovery solution stores user data, applications, and the operating system (OS) in a secure area of the hard drive. Users can easily recover systems to their original factory conditions or to a more recent state without factory-supplied restore CDs or the assistance of technical support teams.

We have included complete instructions to install your software. Just insert the CD and follow the included Phoenix FirstWare Recover Pro 2004 SP1 Quick Start instructions to walk you through the installation. If you need help, or if you have other questions, please send email to custsupport@phoenix.com (USA), eurosupport@phoenix.com (Europe) or to jptechsupport@phoenix.com (Japan).

For a tour of the complete line of Phoenix products, please visit:
http://www.phoenix.com/en/home/

Regards,

Phoenix Technologies

Features and Benefits:

Phoenix FirstWare Recover Pro 2004 SP1 marks a new era of disaster recovery with built-in data protection that continues long after PCs leave the factory.

Feature	Benefit
• Built-in disaster recovery for every PC	• Add-on sale to any hard drive upgrade; Increase services sales when extending the life of an older PC; Integrate into fee-based, extended support plans while complementing server-based client backup software
• Rapid recovery, even without Windows	• Reduce technical-support and help desk costs; Increase user productivity
• Dynamic, continuous data protection	• Differentiate your products with self-healing solutions
• Easy, automatic creation of multiple restore points	• Increase customer satisfaction



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Technical Specifications:	
Operating Systems Supported	• Windows XP (SP1 or greater) • Windows 2000 (SP3 or greater)
System Requirements	• Pentium II or later processor • USB/PS2 mouse and/or keyboard must be attached for pen support. • USB/PS2 101-key "enhanced" keyboard, 104-key "Windows" keyboard, or compatible. 106-key "Japanese" keyboard is not fully supported. • To support Serial ATA (SATA), the system must support configuring SATA to a non-RAID and non-AHCI mode. • ATAPI-6 compliant CD-ROM
Standards compliance	• VESA VBE 2.0 compatible and VGA Mode 12h (linear frame buffer or protected mode interface) video card with support for 800x600 16 bit color (RGB565)



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